

LEADING VIRTUAL TEAMS

FranklinCovey
CURRENTISSUES™
LIVE-ONLINE SERIES

Lessons and Tools From *The 6 Critical Practices for Leading a Team™*

The Challenge

It's not uncommon for leaders to worry about remote workers' productivity. But remote workers actually tend to keep longer hours and are often more productive than in-office workers. So what's the real challenge of leading a virtual team? More often than not, the challenge is establishing practices of open, transparent communication that helps your team understand the vision for what they're meant to accomplish and keeps them engaged in doing great work.

Introducing *Leading Virtual Teams: Lessons and Tools From The 6 Critical Practices for Leading a Team*

This solution equips leaders with the essential skills and tools to get work done with and through other people when working in a remote setup. The work session is ideal for someone leading a remote team for the first time, but it will also add value to leaders who have been leading a virtual team for some time and now want to take it to the next level. In this interactive Live-Online™ work session, the participants get practical and relevant guidance on how to effectively lead and manage their remote teams.

THE CHALLENGE	THE SOLUTION
Both managers and team members work in silos, leaving everyone wondering what's getting done.	Establish strong strategies for regular 1-on-1s that make work visible and drive team-member engagement.
Team members feel uncertain of what is expected of them or how their work contributes to their organization's priorities.	Communicate proactively and clearly about work to be done and delegate effectively in a remote setting.
The isolation of remote work creates distrust or doubt about others' contributions, or leaves people unsure how to deliver on expectations.	Create a strong culture of feedback and frequent communication to support the team's efforts.

Objectives

Leading Virtual Teams is based on FranklinCovey's bestselling work session *The 6 Critical Practices for Leading a Team*. Developing foundational skills for leading virtually will help anyone leading remote teams, whether they have been doing so for some time or find themselves suddenly doing so as a result of new circumstances.

PRACTICE	OBJECTIVE
A LEADER'S MINDSET	Explore the critical mindset shifts that will maximize your success as a leader of others, especially those who work remotely.
1-ON-1 COMMUNICATION	Increase engagement of remote team members by adapting how you conduct regular 1-on-1s and ensuring you understand team-member issues when you don't have the advantage of face time.
SET UP YOUR TEAM TO GET RESULTS	Create clarity about team goals and results by communicating more proactively with your remote team, and delegate responsibility by finding successful strategies for providing support.
CREATE A CULTURE OF FEEDBACK	Learn how creating a culture of feedback can increase engagement when leading a virtual team.

Delivery Option

Leading Virtual Teams is available as a Live-Online work session to be delivered by a FranklinCovey consultant.

Resources

The solution includes:

- 90-minute Live-Online work session
- Participant toolkit

FranklinCovey has a team of more than 150 delivery consultants who facilitate thousands of Live-Online and Live In-Person work sessions each year. These experts are certified in all our content solutions and are highly skilled in virtual delivery. For more information or to schedule a work session, contact your FranklinCovey client partner or call 1-888-868-1776.